

AROMA[®]

PROFESSIONAL



instruction manual

AWK-2000GD

**Pour Over
Coffee Maker**

Questions or concerns about your Aroma product?

www.AromaCo.com/Support

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products!**



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AROMA®

To Enhance and Enrich Lives.

Here at Aroma we strive to make a difference—to design and distribute products that enhance and enrich people's lives.

Aroma offers an array of exceptional products to make cooking simple and satisfying. Discover other countertop appliances and cookware from our current product lineup to complement your kitchen.

Stay connected for more recipe ideas and monthly giveaways!



www.AromaTestKitchen.com



[/AromaHousewares](https://www.instagram.com/AromaHousewares)



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IMPORTANT SAFEGUARDS

When using electrical appliances basic safety precautions should always be followed, including the following:

1. **Important: Read all instructions carefully before first use.**
2. Do not touch hot surfaces. Use handles or knobs. Metal surfaces become extremely hot.
3. To protect against fire, electric shock and injury to persons, do not immerse cord, plug or kettle in water or any other liquid. See instructions for cleaning.
4. Close supervision is necessary when the appliance is used by or near children.
5. Always unplug the appliance from the outlet when not in use and before cleaning. Allow the kettle to cool completely before putting on or taking off parts, and before cleaning the appliance.
6. Do not operate appliance with a damaged cord or plug, or after appliance malfunctions or has been damaged in any manner. Contact Aroma® customer service for examination, repair or electrical/mechanical adjustment.
7. The use of accessory attachments not recommended by Aroma® Housewares may result in fire, electrical shock or injury.
8. Do not use outdoors.
9. Do not let cord hang over the edge of a table or counter or to touch hot surfaces.
10. Do not place kettle on or near a hot gas or electric burner or in a heated oven.
11. To disconnect, turn any control to the OFF position, then remove the plug from the wall outlet.
12. Do not use kettle for other than its intended use.
13. The power base must only be used with the provided kettle.
14. Only use the kettle to heat water. No other liquids should be placed inside the kettle.
15. Do not unscrew any screws on the kettle or power base or attempt to disassemble them in any way.
16. Do not move kettle during the heating process.
17. This appliance is for household use only.
18. Do not immerse this appliance or any of its parts in water.
19. Scalding may occur if the lid is removed during the boiling cycle.
20. **CAUTION:** If water exceeds the MAX line, the boiled water may spill out.
21. Use only on a level, dry and heat-resistant surface.
22. Always unplug from the base of the wall outlet. Never pull on the cord.
23. The electric kettle should be operated on a separate electrical circuit from other operating appliances. If the electrical circuit is overloaded with other appliances the electric kettle may not operate properly.
24. Do not open the kettle lid when in operation.

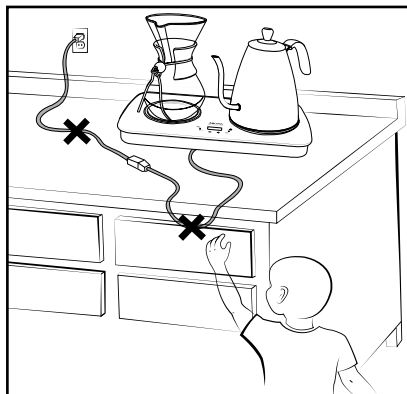
SAVE THESE INSTRUCTIONS



IMPORTANT SAFEGUARDS

Short Cord Instructions

1. A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
2. Longer extension cords are available and may be used if care is exercised in their use.
3. If a longer extension cord is used:
 - a.) The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
 - b.) The longer cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled by children or tripped over unintentionally.
 - c.) The extension cord should be a grounding-type 3-wire cord.

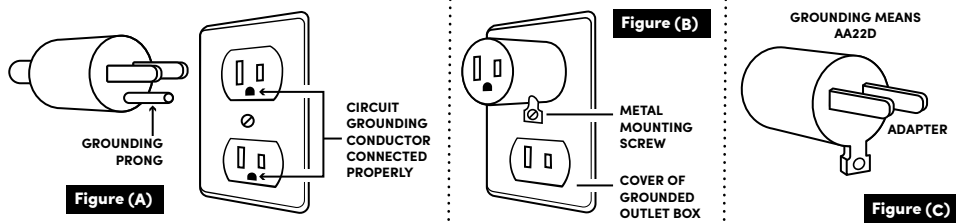


**DO NOT
DRAPE CORD!**

**KEEP AWAY
FROM CHILDREN!**

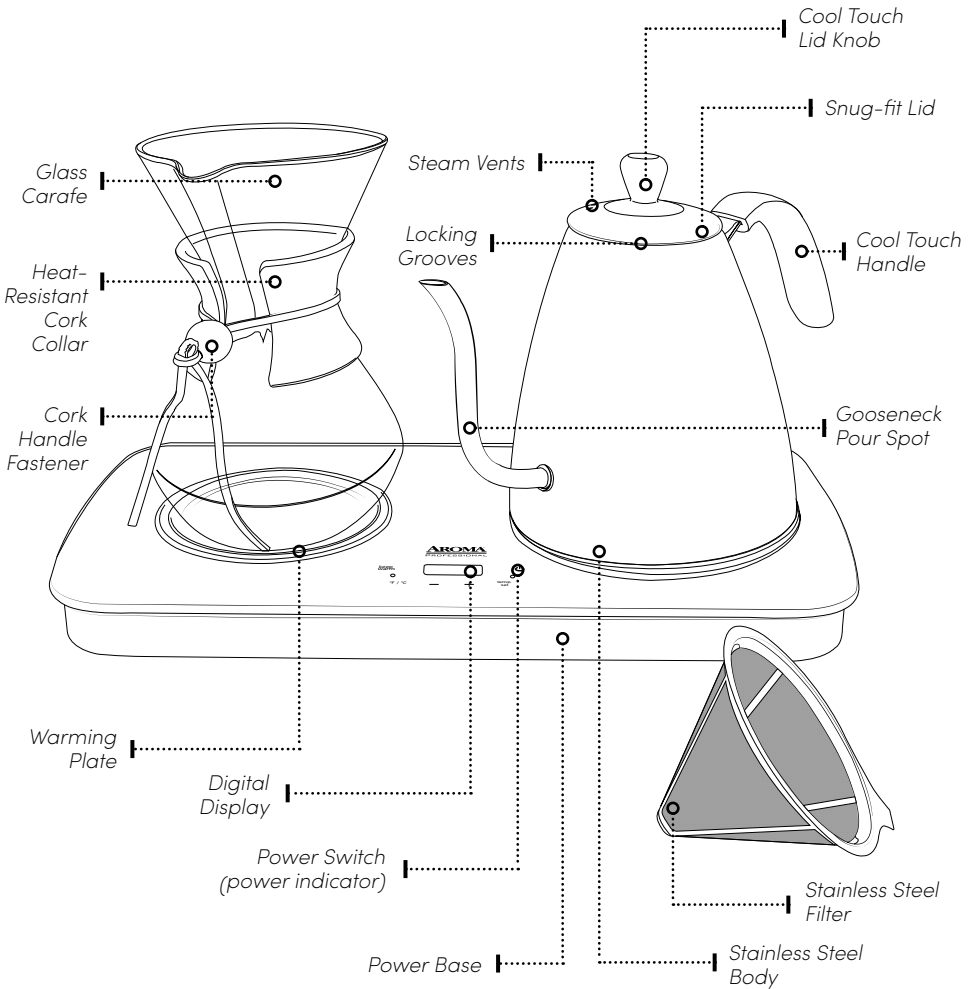
Grounding Instructions

This appliance must be grounded while in use to protect the operator from electrical shock. The appliance is equipped with a 3-conductor cord and a 3-prong grounding-type plug to fit the proper grounding-type receptacle. The appliance has a plug that looks like figure (A). An adapter, figure (B), should be used for connecting figure (A) plugs to two-prong receptacles. The grounding tab, which extends from the adapter, must be connected to a permanent ground such as a properly grounded outlet box as shown in figure (C) using a metal screw.



**THIS APPLIANCE IS FOR
HOUSEHOLD USE ONLY.**

Parts Identification



Controls/Functions

Power On (⏻)

When switch is pressed, the boiling process begins.

Digital Display

Indicates the temperature of the inner pot.

°F/°C

Switches degrees from Fahrenheit and Celsius.

(-) and (+)

Allows you to adjust the max temperature of the kettle for specific preset temperatures and adjust timer for keep warm setting for 20-60 minutes in one minute increments.

Keep Warm

Press to turn on indicator light for keep warm function for carafe. Press again to adjust keep warm timer for 20-60 minutes in 10 minute increments.

BEFORE FIRST USE

1. Read all instructions and important safeguards.
 2. Remove all packing materials and make sure that the product has been received in good condition.
 3. Take care to keep the electrical components on the exterior of the kettle dry, wipe out the interior of the kettle and carafe with a damp cloth. If your hand will not fit inside the kettle, swish warm, soapy water around in the interior of the kettle and carafe with the lid closed.
 4. Rinse out the inside of the kettle and carafe thoroughly with water.
 5. With a damp cloth, gently wipe off the exterior of the kettle. Do not wipe off electrical components as this may cause damage to the unit.
 6. Dry all parts completely.
 7. It is recommended to run your kettle through one boiling cycle before using it to consume beverages. Following the instructions in **TO HEAT/BOIL WATER** on page 8, boil one kettle of water. When water has boiled, pour it out and rinse the inside of the kettle once more. The kettle is now ready for use.
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TO CLEAN

1. Wipe the exterior of the kettle with a damp cloth, taking care to avoid the electrical components.
 2. Clean the interior of the kettle with a soft sponge and warm, soapy water. If your hand does not fit in the lid opening, swish warm, soapy water around inside of the kettle with the lid closed.
 3. Clean the interior/exterior of the glass carafe with a soft sponge and warm, soapy water. If your hand does not fit in the opening, swish warm, soapy water around inside of the carafe.
 4. Rinse any remaining soapy water from the kettle and the carafe.
 5. Drain.
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Caution:

Always unplug the kettle and allow it to cool completely before cleaning.

Note:

- Never attempt to disassemble the kettle or the power base.
- Never immerse the kettle, power cord, plug or power base in water.
- Always take care not to allow electrical components to come into contact with water.
- Do not use abrasive cleaners or scouring pads of any kind on the kettle or power base. This will cause damage to the finish and may create a risk of electrical shock.
- Any other servicing should be performed by Aroma® Housewares.

HEATING WATER/ POUROVER

1. Open the kettle lid and fill with water through opening. Water must be filled between the **Min** and **Max** levels.
2. Close the lid, ensuring it locks into place.
3. Place the kettle onto the power base.
4. Plug the power cord into an available 120V AC wall outlet.
5. Press  to turn on the temp set indicator light.
6. Set the desired temperature by pressing temp set, and **(+)** to increase and **(-)** to decrease in 1 degree increments or temp set again to increase rapidly.
7. The kettle will automatically shut off when temperature is reached.
8. Place stainless steel filter onto the glass carafe. Use paper filter if desired. Use paper filter for finely ground coffee.
9. Add 2-3 scoops of fresh ground coffee.
10. Slowly pour hot water in a circular motion into the carafe and soak the coffee grounds evenly.
11. Wait until the liquid seeps through the filter, which may take 2-3 minutes.
12. Once liquid steeps completely serve from the carafe.

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Caution:

The stainless steel portions of the kettle will become extremely hot during use and remain hot for sometime after. **Do not touch the stainless steel body or lid until the kettle has cooled completely. Do not touch the glass carafe. Use cork handle to pour out contents.**

To close the lid while the kettle is hot, press down on the plastic cool-touch knob. The stainless steel portions of the lid will become hot.

Note:

- Never fill kettle with any liquid other than water.
- Never open the lid while water is boiling.
- Lifting the kettle in the middle of heating cancels the process.

MINERAL DEPOSITS

Hard water can leave mineral deposits that create scale build-up on the interior of the kettle. If mineral deposits occur, follow these steps:

1. Fill the kettle halfway with water.
2. Following instructions in **TO HEAT/BOIL WATER** on page 8. Bring the water to a boil.
3. Add one cup of white vinegar to the water in the kettle.
4. Allow the mixture to soak overnight.
5. Empty the mixture and rinse out the kettle.
6. Refill the kettle with water only. Bring it to a boil and empty again. Repeat as needed.
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KEEP WARM

1. Using the cork handle to lift and place carafe onto heating plate.
2. Press **Keep Warm** to illuminate indicator light and digital display will show the timer setting.
3. Press **(+)** or **(-)** to increase in 1-minute increments at a time or **Keep Warm** to increase by 10 minute increments ranging from 20-60 minutes.
4. After 5 seconds, digital display will stop flashing and heating plate will begin to warm.
5. When timer reaches "0", the heating plate will turn off.
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Helpful Hints:

Using distilled water will help to prevent the buildup of mineral deposits.

RECIPES

Honey Mint Tea

4 tbsp	honey
1-2	fresh mint leaves
1	lemon wedge
4 cups	hot water

Boil 4 cups of water with your electric water kettle. Add 1 tablespoon of honey to 4 heat-safe mugs. Muddle together mint and lemon juice and evenly distribute between the mugs. Pour hot water over ingredient mix.

SERVES 4.

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Hot Peanut Butter Cup

4 packets*	hot cocoa mix
8 tsp	peanut butter
3 cups	hot water

* 1 cocoa mix packet is approximately 1.5 tablespoons.

Boil 3 cups of water with your electric water kettle. Allow to cool slightly. Add cocoa mix packet* of your choice and $\frac{3}{4}$ cup of hot water to 4 heat-safe mugs. Mix in 2 teaspoons of peanut butter to each mug. Allow to cool and enjoy!

SERVES 4.

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TROUBLESHOOTING

There are mineral deposits on the interior of the kettle.

- A certain amount of scale build-up is normal after long periods of use and is caused by minerals contained in hard water. The best way to prevent mineral deposits is to always use distilled water in the kettle.
- To remove deposits, try filling the kettle halfway with water and adding a few slices of lemon, then boil. If this does not work, please see **REMOVING MINERAL DEPOSITS** page 9.

The kettle function does not work after setting the temperature.

- Make sure the kettle is seated properly on the power base and that the base is connected to a functioning electrical outlet.
- If the kettle is heated with no water, the internal safety mechanism will automatically turn the kettle off. The kettle will begin working again when water is added.
- If the set temperature is lower than the actual temperature in the kettle, kettle will naturally cool down to the set temperature then beep 3 times and turn off.

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Note:

- If the problem persists, please contact our customer service department toll-free at **(800) 276-6286** or through email at **CustomerService@AromaCo.com**.

LIMITED WARRANTY

Aroma Housewares Company warrants its products against defects in material and workmanship for five years from provable date of purchase in the United States.

Within this warranty period, Aroma Housewares Company will repair or replace, at its discretion, defective parts at no charge, provided the product is returned, freight prepaid with proof of purchase and U.S. \$20.00 for shipping and handling charges payable to Aroma Housewares Company. Before returning an item, please call the toll free number below for a return authorization number. Allow 2-4 weeks for return shipping.

This warranty does not apply if the warranty period expired; the products has been modified by any unauthorized service center or personnel; the defect was subject to abuse, improper use not conforming to product manual instructions, or environment conditions more severe than those specified in the manual and specification, neglect of the owner or improper installation; the defect was subject to Force Majeure such as flood, lightning, earthquake, other natural calamities, war, vandalism, theft, brownouts or sags (damage due to low voltage disturbances).

This warranty gives you specific legal rights, which may vary from state to state, and does not cover areas outside the United States.

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SERVICE & SUPPORT

In the event of a warranty claim, or if service is required for this product, please contact Aroma@ customer service toll-free at:

1-800-276-6286

M-F, 8:30am-4:30pm, Pacific Time

Or we can be reached online at:

CustomerService@AromaCo.com

For your records, we recommend stapling your sales receipt to this page along with a written record of the following:

· Date of Purchase:

· Place of Purchase:

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Aroma Housewares Company
6469 Flanders Drive, San Diego, CA 92121, U.S.A.

1-800-276-6286 | www.AromaCo.com

M-F, 8:30am – 4:30pm, Pacific Time

Note:

· Proof of purchase is required for all warranty claims.



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